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News Release

For Immediate Release
Dec. 20, 2016

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Webster Industries, Inc. improves processes to comply with ISO 9001 standard

TIFFIN, Ohio – Webster Industries, Inc. was audited in November for compliance to the ISO 9001:2015 Quality Management Systems Standard. The audit was successful, and the updated certification will ensure that all of Webster’s processes and practices are of the highest quality.

“Our commitment to stand behind and be confident in our products’ performance, like no other in the industry, is a significant part of what differentiates us and provides value for our customers,” said Andrew Felter, president and chief executive officer of the Ohio-based [industrial chain](#) manufacturer.

Improving document management, training and implementing formal risk management were among the processes that were addressed in the audit. Following the audit, Webster received confirmation that the 2015 standard requirements were met and the company had been approved for the update. Webster Industries, Inc. has been certified to ISO 9001 since 1998, with the original certification meeting the requirements of the 1994 revision. Becoming certified with the 2015 standards reflects Webster’s efforts to continually improve its quality system processes, preserving its reputation as an ISO certified chain manufacturer.

“Webster’s core practices are geared towards our customers,” Maryann Semer, quality administrator, said. “These evolved systems will aid in exceeding our customers’ expectations.”

The processes and requirements of the 2015 ISO 9001 Quality Management Systems Standard came into effect at Webster as of Nov. 28, 2016. Record of Webster’s certification can be found at <http://www.websterchain.com>.

About Webster Industries, Inc.

Webster Industries, Inc., headquartered in Tiffin, Ohio, is an innovative leader in the engineered class chain, vibrating conveyor and malleable cast iron markets. Since its start in 1876, Webster has evolved into a vertically integrated chain manufacturer for the forest products, food, automotive, cement, beef, grain, asphalt, sugar, dairy, recycling and steel industries. The company now employs around 300 people nationwide and has facilities in Ohio, Mississippi and Oregon. Throughout its 140 years in business, Webster's focus has consistently been on American materials, American labor and American pride. A strong concentration on customer service, based on seamless vertical integration, ensures Webster's clients the highest quality products and service in the industry.

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